



The Art of Intelligent Healthcare Scheduling

CARE SYSTEMS UNVEILS CAREWARE v.2.3

Care Systems announces the release of CareWare v.2.3, the latest enhancement to the robust scheduling technology used in healthcare facilities in the US and UK. With this release our partner hospitals can expect to increase productivity of staff, reduce the paperwork burden of scheduling, and achieve real savings in the cost of staff scheduling.

NEW FEATURES TO SUPPORT BETTER STAFFING AND SCHEDULING

- **Slider Bar**
Managers can assign “weights” using an on-screen “bar” to satisfy unit coverage needs and nurse preferences, prior to automated schedule creation. The closer you move the bar towards staff satisfaction, CareWare creates a schedule that matches employee preferences. The closer you move the bar towards unit coverage, CareWare creates a schedule that meets the desired staffing levels. This “schedule scenario” capability allows a manager to examine the cost impact of allowing a stricter adherence to staff satisfaction criteria.
- **Acuity-based Staffing Projections**
Managers and Coordinators can use CareWare to predict staffing needs for the up-coming shift based upon patient census and acuity information. These acuity parameters can be fed from another information system or manually entered at user-defined intervals.
- **Advanced Access Level Controls**
System administrators can create new user types and modify access levels for all users of CareWare. The advanced capabilities support configurability of specific features and functions and prevent users from accessing information if they have insufficient privileges.
- **Enhanced Messaging Capability**
All user levels have more robust messaging capability with mail forwarding, printing, messaging to email accounts, and improved message organization features.
- **Managing Staff Availability**
This enhancement to the existing capability allows staff nurses to specify their availability to work or unavailability for specific dates and shifts. This component is tied to CareWare’s employee search feature so that those nurses indicating availability will be ranked higher in the search results.
- **Rules-based Vacation Sign-up Calendar**
Managers can open specific vacation sign-up periods or block staff from submitting vacation requests for user-defined periods of time.
- **Free-form Staff Trading**
A new form of shift trading allows staff nurses to find a trade partner across the enterprise and send a message directly to the manager requesting the trade. CareWare’s original trading capability where the system finds potential trade partners based on user-defined rules is available as an alternative trading method.
- **Global Parameters**
System administrators can easily setup global rules (e.g. shift types, employee types, credentials, etc.) for the entire organization and configure these rules for each unit. This allows for improved management of scheduling policies, easy modification of these rules as organizational rules change over time, and greater transparency in the scheduling process.
- **Recurring Schedules for Float Staff**
Users can setup recurring schedules or work patterns for Float Pool staff and modify these assignments as needed. Once setup, these patterns will recur in each new scheduling period.
- **NEW Standard Reports – Schedule Cost, Position Control, & Employee Work Patterns**
- **On-the-fly Report Generation Using CareWare’s Improved Data Warehouse**